



## COMMUNIQUÉ DE PRESSE

PARIS, LE 11 AVRIL 2014,

# MCI SELECTS IFS APPLICATIONS AND IFS MOBILE SOLUTIONS TO IMPROVE ITS WORK PROCESSES AND CREATE A DYNAMIC WORKING ENVIRONMENT.

**IFS**, the global enterprise applications company, announces that MCI, a French company specialized in refrigeration and climate engineering equipment, has chosen to implement IFS Applications so as to support its work processes. The project includes a core mobility plan, with the set up of [IFS Touch Apps](#) mobile solutions to manage time and expenses on the fly, and with [Mobile Work Order](#) for field service and maintenance.

With a turnover of about 180 million Euros, MCI is the French leading company in industrial and commercial refrigeration and climate engineering equipment. The company employs 1,200 people, of which 800 field technicians – for installation and maintenance – through 43 offices in France. Until September 2013 and before it was bought out by the US conglomerate AIAC, the company was part of Johnson Controls group, under the name of Johnson Controls Services & Solutions.

Prior to the buyout, MCI was using Johnson Controls' ERP solution, a solution which was composed of two specific software platforms (one for finance and project management and the other designed for maintenance management). MCI was then looking for an agile and efficient solution which would enable the company to reach three main objectives:

- Get equipped with its own ERP system, which would allow the company to be completely independent from Johnson Controls;
- Implement a common solution for installation and maintenance, in order to minimize interfaces and existing redundancies, while improving the system functionalities;
- Deploy mobile solutions to facilitate data capture and processing, therefore enhancing productivity and competitiveness, and improving service quality levels.

IFS Applications implementation project will take place in three phases:

- Implementation of IFS Applications ERP Project Based solution (for the installation of MCI's refrigeration and climate engineering equipment), Finance module, CRM and IFS Touch Apps (IFS Time Tracker for time management and IFS Trip Tracker for travel expense) available on any mobile device, even in offline mode;
- Implementation of IFS Applications Maintenance module which will optimize field service and maintenance management;
- Implementation of IFS Mobile Work Order which will enable technicians to access vital information as and when they need it. On site, they will be able to monitor workload, fill in expenses and work done, and continuously report job progress so the company's entire workforce can be optimized on the right job, at the right time.



First Go Live is planned on fourth quarter of 2014 and concerns around 500 users, including 350 mobile staff.

*"The decision to choose IFS as a partner is strategic because IFS Applications is a state-of-the-art ERP system which will streamline our entire work processes and also because of IFS mobile solutions" says Gautier Germaine, CFO at MCI. "Mobility was for us an essential matter, and IFS mobile solutions will enable us to create a real mobility strategy, with employees able to access information whenever they want, wherever they want, no matter the device they are using. IFS clearly stands out of the crowd when it comes to mobile solutions, and the combination of IFS Applications and IFS Touch Apps will allow the company to improve its efficiency and productivity as well as the quality of service we provide our customers."*

*"We are very pleased to count a French industry leader like MCI among our customers" says Amor Bekrar, President at IFS France. "MCI's project truly exemplifies the key role of mobility in industrial enterprise strategy, especially in field services and maintenance. IFS Touch Apps will place MCI into the world of enterprise mobility, with the latest generation tools for its employees and customers."*